

WEBSITE PRIVACY NOTICE

This Website Privacy Notice applies to personal information that Pmb i Surgeons (Pty) Ltd t/a Pietermaritzburg Eye Hospital collects through this website:
www.pmbeyehospital.co.za

1. DEFINITIONS

Cookies means A small text file (up to 4KB) created by a website that is stored in the user's computer either temporarily for that session only or permanently on the hard disk (persistent cookie). Cookies provide a way for the website to recognize you and keep track of your preferences;

Data means information in electronic form;

Data subject means the person to whom personal information relates;

IP address means a unique address that identifies a device on the Internet or a local Network;

Personal information means information relating to an identifiable, living, natural person, and where it is applicable, an identifiable, existing juristic person, including, but not limited to-

- information relating to the gender, age, physical health and disability of the person;
- information relating to the medical or financial of the person;
- e-mail address, or telephone number of the person.

POPIA means the Protection of Personal Information Act 4 of 2013;

Traffic data means any data processed for the purpose of the conveyance of a communication on an electronic communications network in respect of that communication and includes data relating to the routing, duration or time of a communication;

User means a person who uses a computer or other device to access this website;
And

Web browser means an application used to access and view this website. Well known web browsers include Internet Explorer, Google Chrome and Safari.

2. PERSONAL INFORMATION

033 812 2020 | admin@pmbeyehospital.co.za

5a Alan Paton Ave, Scottsville, Pietermaritzburg 3201 | P.O. Box 100101, Scottsville 3209

Directors: Dr. E N Anderson, Dr. A D H Burger, Dr. M J Harrison, Dr. S Lalloo and Dr. J E Uys

Company Practice No: 077 000 0728586 | Company Registration No: 2011/000598/07



The Pietermaritzburg Eye Hospital does not collect personal information on this site unless you provide the Pietermaritzburg Eye Hospital with your personal information. If you provide personal information through this site, it will be held by the Secretariat of the Pietermaritzburg Eye Hospital.

There are places on the site where you can provide personal information, such as:

- emailing an enquiry to the Pietermaritzburg Eye Hospital
- registering for an event

If you lodge a complaint, make a comment, or give feedback through the website, the Pietermaritzburg Eye Hospital will process your email address and other contact details, if provided.

3. USE AND DISCLOSURE

The Pietermaritzburg Eye Hospital will only use personal information that you provide through this website for the purposes for which you provided it.

The Pietermaritzburg Eye Hospital will not make your personal information available to any third party or operator unless this is necessary for the purpose for which you provided the information (for instance to investigate a complaint).

The Pietermaritzburg Eye Hospital may use your personal information for the purposes of administering and improving the site, improving our services or communicating with you. The personal information you provide to us may be shared with operators to the extent necessary for them to administer and improve the website on our behalf.

The Pietermaritzburg Eye Hospital will only disclose your personal information to third parties or operators in limited circumstances where authorised by POPIA.

4. WEBSITE ANALYTICS

You may visit the website without providing any personal information. The website servers will in such instances collect the IP address used by the data subject to access the website, but not the e-mail address or any other personal identifiable information. The information on IP addresses is aggregated to measure the number of visits, the average time spent at the website, pages viewed, etc. The Pietermaritzburg Eye Hospital analyses non-identifiable traffic data to improve our services, via a third party programme, namely Google Analytics.

The Pietermaritzburg Eye Hospital may collect, hold, and use statistical information about website visits to help us improve the website. Such information includes:

- Your IP address;



- The search terms you used;
- The pages accessed on the Pietermaritzburg Eye Hospital's website and the links visitors clicked on
- The date and time you visited the website;
- The referring website (if any) through which you clicked through to the Pietermaritzburg Eye Hospital's
- Website; and
- The type of web browser you use (eg Internet Explorer, Mozilla or Firefox).

The traffic data is aggregated and is not personally identifiable. Our website analysis will also respect any "do not track" setting you might have set on your web browser.

5. USE OF COOKIES

The Pietermaritzburg Eye Hospital uses cookies on its website where they are required for particular features to work. The Pietermaritzburg Eye Hospital also makes use of tracking cookies to track and analyse website usage. The cookies do not collect any personal information about data subjects.

6. LINKS TO SOCIAL NETWORKING SERVICES

The Pietermaritzburg Eye Hospital uses social networking services such as Facebook and network sharing services such as ShareThis to communicate with the public about its work. When you communicate with the Pietermaritzburg Eye Hospital through these services, that social networking service may collect your personal information for its own purposes.

These services may track your use of the Pietermaritzburg Eye Hospital's website on those pages where their links are displayed. If you are logged in to those services (including any Google service) while using the Pietermaritzburg Eye Hospital's website, their tracking will be associated with your profile with those service providers.

These services have their own privacy policies which are independent of the privacy policy and practices of the Pietermaritzburg Eye Hospital.

7. YOUR RIGHT TO ACCESS AND CORRECT PERSONAL INFORMATION

The Pietermaritzburg Eye Hospital will provide you with access to any personal information that The Pietermaritzburg Eye Hospital holds about you. You may also request the Pietermaritzburg Eye Hospital to correct your personal information. Kindly contact the Pietermaritzburg Eye Hospital's Information Officer to request



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access to your personal information or the correction of your personal information.
You can ask to be removed from any of the Pietermaritzburg Eye Hospital's
subscription lists at any time.

Contact Details:

In the event that you need to contact the Pietermaritzburg Eye Hospital for purposes
related to this Website Privacy Notice, please use the following:

Information Officer

Mrs A Deysel

Telephone: (+27) 033 812 2020

Email: allison.deysel@pmbeyehospital.co.za

This website privacy policy was adopted by the Directors of the Pietermaritzburg Eye
Hospital on 8 of June 2021.

Signed by _____ at Pietermaritzburg on _____ of June 2021.
Ed Anderson
Director